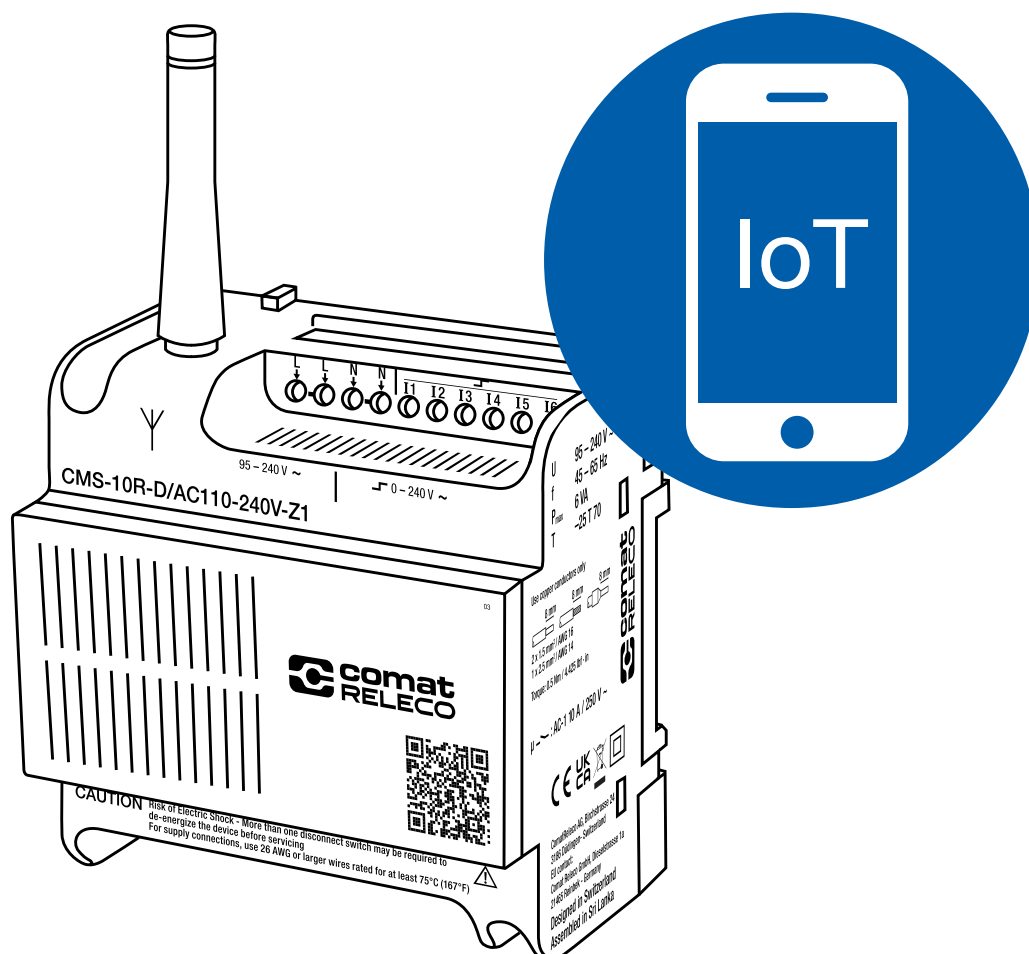




APP-INSTRUCTION

CMS-10R



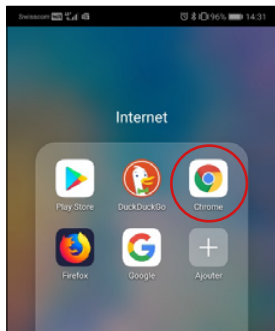
We recommend always using the latest version of Android and Apple iOS and automatically update the ComatReleco IoT Portal app.

For devices with Android operating system

The app can be found in the [Google Play Store](#). Enter **ComatReleco IoT Portal** as a search term.

Alternatively, CMS-10R direct access from the Android device can be made at any time by creating a link between the IoT portal and the home screen.

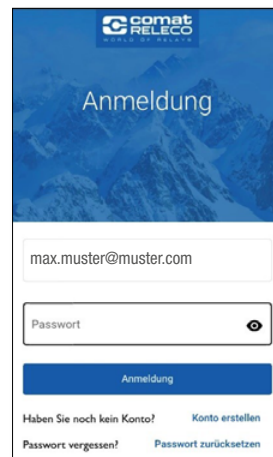
Proceed as follows:



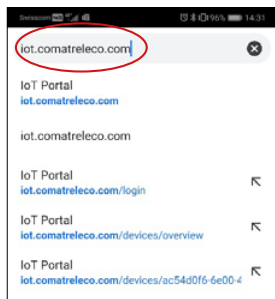
1. Open the following browsers on your Android device

- Google Chrome

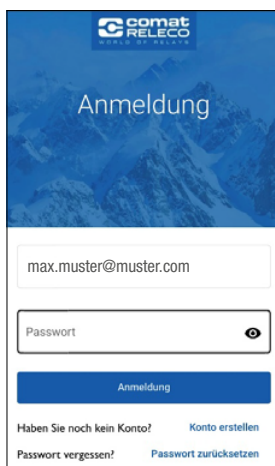
We recommend to use this browser. If not available, you can also download and install it for free in the Google Playstore.



4. Via **Options** (the selection menu appears by pressing the three dots in the top right corner), select the option **Add** to home screen to create the shortcut on the home screen.



2. Open the ComatReleco IoT Portal (Internet of Things portal) in Google Chrome by entering: **iot.comatreleco.com**



3. The view as in the picture on the left will appear.



5. The link to the ComatReleco IoT Portal should now be visible on your start screen among the apps. You can use this link to log in and operate your device.

If no account has been created yet, press **Create an account** after opening the app and enter all the necessary information.

For devices with iOS operating system (Apple)

The app for iOS devices can be found in [App Store](#). Enter **ComatReleco IoT Portal** as a search term.

Proceed as follows:

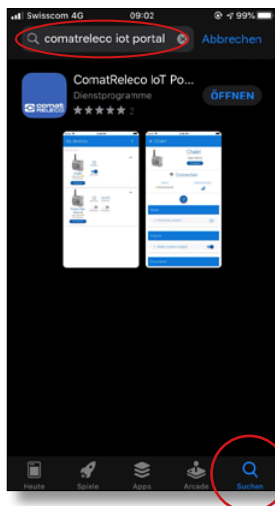


1. Open the App Store on your iOS device.

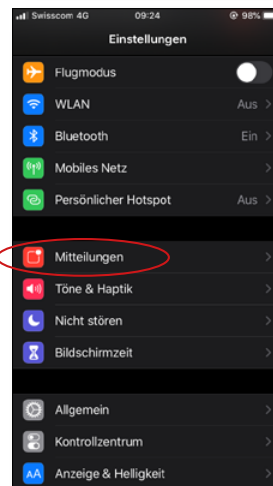


4. Check in the settings if the messages of the app are allowed, so that the push notifications can be received.

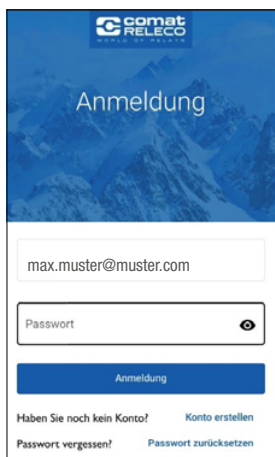
Proceed as follows:



2. The app can be found by the name **ComatReleco IoT Portal** using the search function at the bottom of the screen. Install the app and open it.

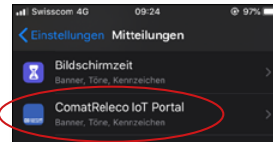


5. Open the notification settings.

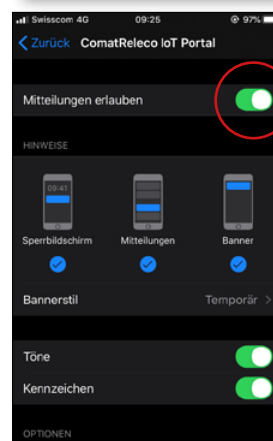


3. Open the app and log in with your details if you have already created an account.

If no account has been created yet, press **Create an account** and enter all necessary information.



6. Open the Notifications settings for the ComatReleco IoT Portal.



7. Make sure that the option **Allow messages** is activated.

Close app

For devices with **Android** operating system

1. Press on the top bar of the window and select **Close**.
2. Alternatively you can find all open apps at the bottom of the taskbar.
3. If you have an app open in full-screen mode, the top bar will no longer appear.
4. At the bottom left of the taskbar, you will find a window icon next to the search bar.
5. Navigate to the settings on your Android device and select **Apps** and **Applications**.
6. Find the app you want to close and tap on it.
7. On the app info page, you will see the options **Force stop** or **Stop app** to close the application.

For devices with **iOS** operating system (Apple)

To close an app on iOS devices, you can use the iOS task manager.

1. Double-tap the **Home** button to open an overview of all active apps.
2. Swipe up on an app's preview to close it completely

Newer iPhone/iPad models no longer have home buttons due to their modern design. Press and hold your finger on an app in the bar until all apps start to wiggle. You can now close the app using the red minus icon in the left corner of the app.