



Quick start guide CWS portal www.sms-relay.com (v10.15)

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Symbols used:

NOTICE



Points out facts requiring special attention. Non-observance may cause inconvenience and unnecessary costs.

WARNING



Indicates potential hazards. Non-observance may cause severe bodily injury or even death.

1. Introduction

1.1 Brief description CWS portal

The CWS portal www.sms-relay.com is a portal for the remote maintenance of the Comat SMS relay types CMS-10F, CMS-10ADF and CMS-10ACDF. CWS stands for *Comat Web Services* and comprises automation services via the internet.

1.2 Safety instructions

WARNING



The configuration of the SMS relay can be changed via the CWS portal, without the user or administrator being present at the installation location. It must be absolutely ensured that no hazardous system statuses can be incurred during changing or as a result of the change performed. The CWS portal may not be used if this cannot be guaranteed. Comat AG disclaims any liability whatsoever.

1.3 Prerequisites

Supported devices

CMS-10F, CMS-10ADF and CMS-10ACDF from firmware version 7.0.0. You will find information regarding the firmware of your device on the front of the SMS relay below the SIM card holder. Devices with firmware older than 7.0.0 do not support the functions of the CWS portal.

Required software

Configuration software FastSMSSet from version 4.0.0. The respectively current version is available free of charge at www.comat.ch.

SIM card

When using the CWS portal, data is exchanged via GPRS. The SIM card used must support data traffic via GPRS.

NOTICE



A charge is incurred for the use of GPRS ("Mobile data"). This charge may differ depending on the provider and the applicable tariff. Tariffs with a data flat rate are recommended for frequent users.

NOTICE



For the use of the CWS portal it must be ensured that sufficient signal strength is available at the installation location of the SMS relay, as otherwise, the reliable function of the CWS portal cannot be guaranteed. Comat AG can neither guarantee the connection reliability in the network of the provider, nor can it be held responsible for said reliability.

NOTICE

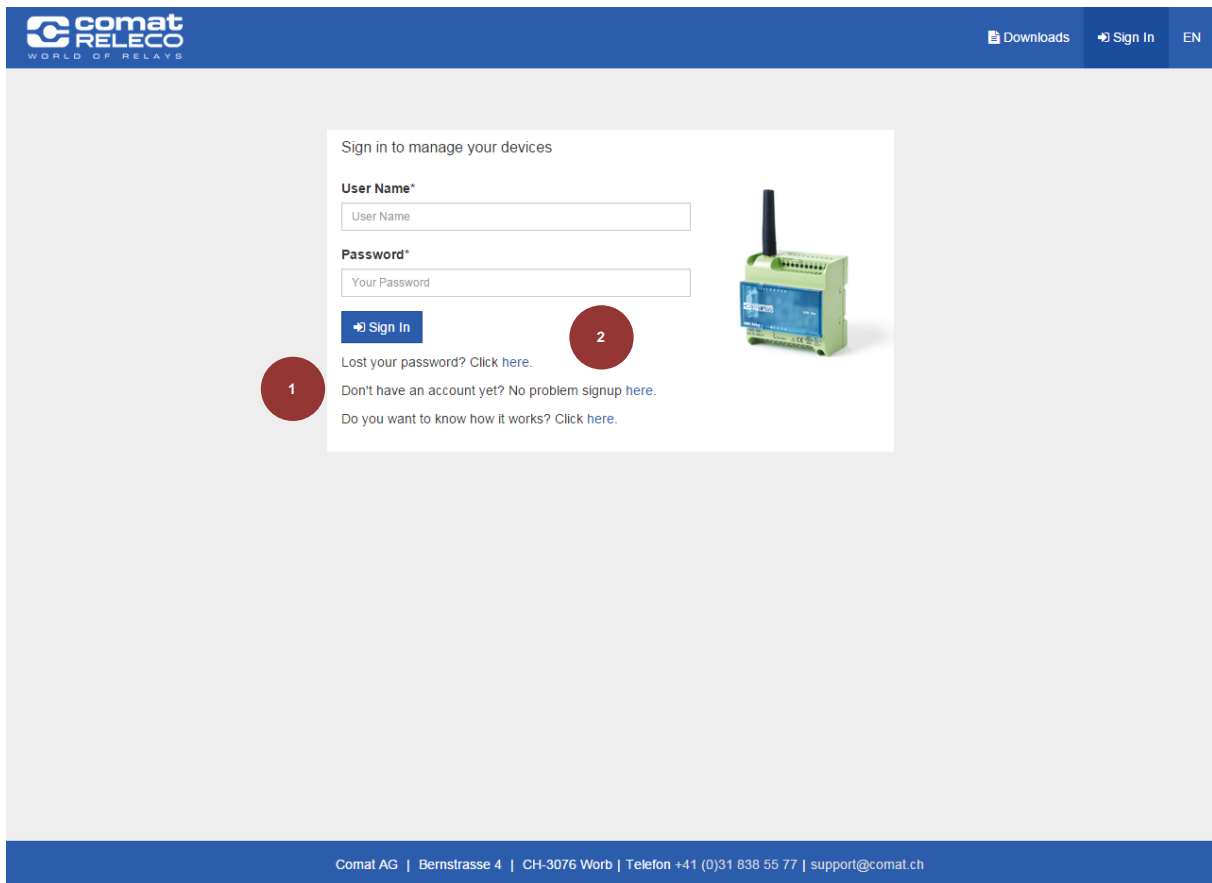


The individual responsibility for protecting the SIM card against abuse lies solely with the card owner.

2. User account

2.1 Create account / Forgotten password

Open the page www.sms-relay.com in your web browser.



1. If you do not yet have a user account you can register free of charge here.

NOTICE



The user name is freely selectable. Please observe however, that you can only use continuous words. User names such as "John Smith", for instance, are invalid.

2. Forgotten your password? Click here and follow the instructions on the screen.

3. Device management

3.1 Activating remote access in FastSMSSet

In order to use the CWS portal, remote access has to be activated in the configuration file in FastSMSSet.

The screenshot shows the 'SMS Relay advanced settings' web interface. The 'Access' section contains the following settings:

- Enable Remote CSD Access
- Enable Remote Web Access (highlighted with a red circle 1)
- Enable Local Authentication
- 2 Password: [password field] (highlighted with a red circle 2)
- GPRS Alarm (highlighted with a red circle 3)

The 'Status message settings' section includes:

- Allow remote status inquiry for all In- and Outputs
- State Outputs and Inputs: [?#all]
- Send the status of all In- and Outputs with every message
- Send periodic status message
- Frequency: Hourly Daily Weekly Monthly
- Time: [1] [15:30] [Monday] [25]
- Message 1: Comat SMS Relay is still alive! (Remaining chars: 60)
- Startup message: Comat SMS Relay started! (Remaining chars: 67)
- Power failure message: Comat SMS Relay power fail (Remaining chars: 64)

1. Web access must be activated.
2. A password must be defined.
3. Optionally: If the GPRS alarm function is active, each alarm message is additionally transmitted via GPRS, so that it is available in the CWS portal in chronological order. Please observe that this may involve additional costs.

NOTICE



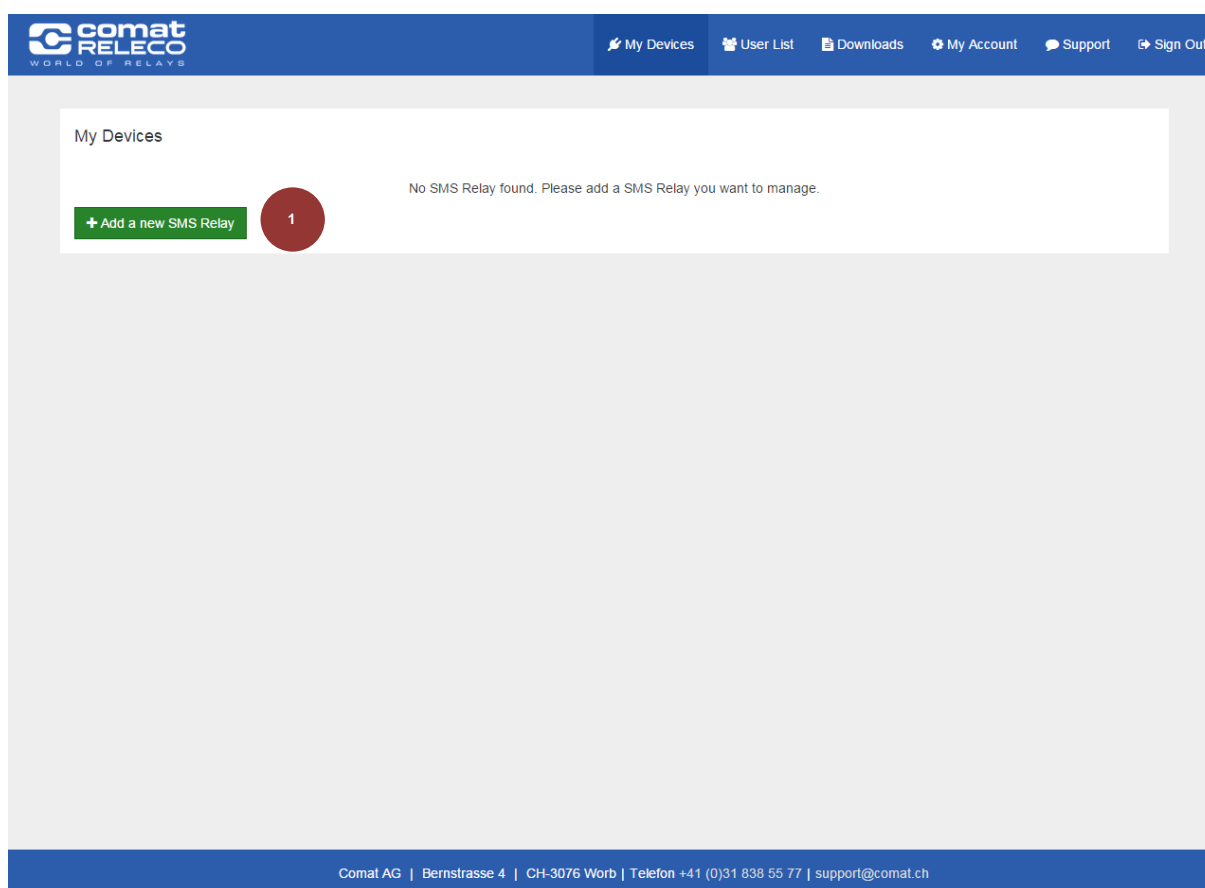
Each new SMS relay has a standard factory configuration, which enables the device to be directly configured via the CWS portal without a programming cable.

*The standard PIN is **1234**. You have the following options:*

- *Set the PIN of your SIM card to 1234.*
- *Deactivate the PIN of your SIM card (possible via the hotline of your provider).*

*The factory-supported password is **admin**.*

3.2 Add new device



My Devices > Add a new SMS Relay

SMS Relay Name* 2

Device phone number* 3

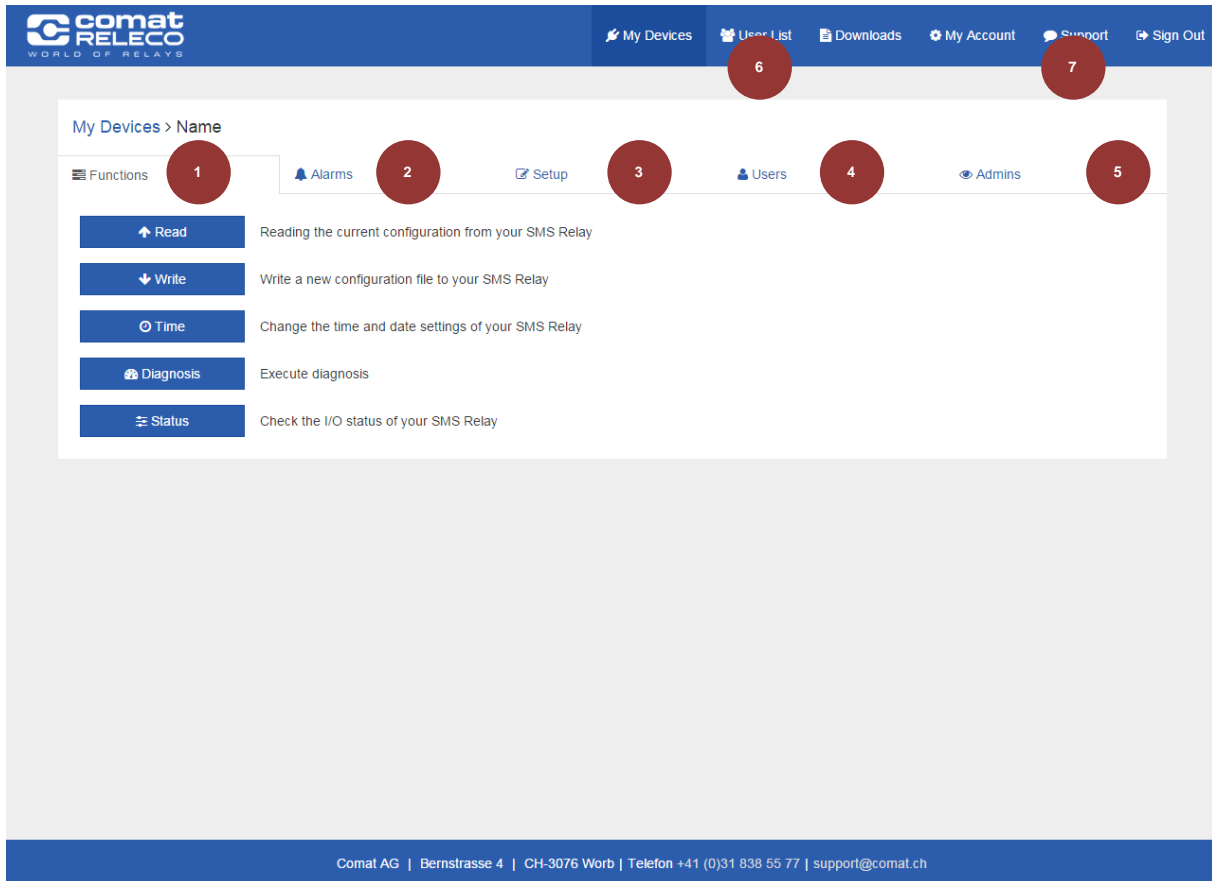
Remote Access Code* 4

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1. Press *Add a new SMS Relay* on the start page in the CWS portal.
2. Add a device name. This is only for organisational purpose and can be freely chosen (e.g. pump station 1).
3. Enter the mobile number of your SMS relay incl. area code (e.g. +41791234567).
4. Enter the password as in chapter 3.1, item 2. If you wish to access a new device without having previously imported a configuration to the device via FastSMSSet, the factory-supported password is *admin*.
5. Confirm your entry via Save.

4. Using the CWS portal

4.1 Overview of functions



1. *Functions* comprises the main functions of the CWS portal.
2. The GPRS alarms can be viewed under *Alarms*.
3. Important device settings such as the mobile number and the password can be changed via *Setup*.
4. Here, users can be added from the user list [6.], who, apart from you, are allowed to manage this device via the “User” authorisation level.
5. Here, users can be added from the user list [6.], who, apart from you, are allowed to manage this device via the “Administrator” authorisation level.
6. You can invite people allowed to manage your devices to the *user list*. These people will receive an invitation via e-mail.

Users can view all functions, but are not authorised to change the device configuration.

Administrators have full access to the device, but can neither delete it nor add new devices.

7. You can contact our support directly here if you have any questions.

4.2 Changing the password

Changing the password of a new device takes place in two steps. These must be absolutely observed, as otherwise access via the CWS portal is no longer guaranteed.

Configuration FastSMSSet The password must first be changed in the configuration file in FastSMSSet. Afterwards, the file must be imported to the device via *Functions* (chapter 4.1, item 1) → *Write*.

Changing in CWS Portal The password must also be changed afterwards via *Setup* (chapter 4.1, item 3).

NOTICE

Never import a configuration file with deactivated remote web access via the CWS portal to the SMS relay, as otherwise remote access is no longer possible.

This issue replaces all previous issues.
Availability, errors and specifications subject to change without notice.